



Recall Clarification / Process

Between mid June and the end of August of 2010, our piston supplier used an improper plastic causing the piston to stick in specific localities where temperature variations between cold nights and hot days are too severe for the piston legs. The problem was corrected and the piston was further reinforced. The serial numbers of the effected units are listed on the second page of this document. If your unit has been affected, please use the directions below to receive your replacement SVRS, free of charge.

Recall Process:

1. Compare your purchased unit serial number to the recalled units serial numbers as listed on Vacless.com website or on CPSC.org website and determine if the unit is to be recalled or not.
2. Vacless has informed all the distributors of their effected serial numbers. However Vacless could not locate the final destination of the effected unit unless a warranty card was reported to Vacless.
3. If your unit is found to be recalled, please call Vacless at (818)701-6200 to report the serial number.
4. Vacless will ship the unit replacement once reported.
5. Return the recalled unit via the pre-paid return shipper provided with the replacement unit.

If needed, on the second page of this document is a letter sent to the every local Health Department.



To whom it may concern / Health department official:

I have submitted my plans for a project in which I will use a safety vacuum release system manufactured by Vacless Systems, Inc. having model number SVRS10ADJ. I am aware that this specific model number is subject to a recall being enforced by the U.S. Consumer Product Safety Commission ("CPSC"). However, the CPSC recall ONLY involves the following serial numbers:

061040994 through 061041353
071040437 through 071040536
071040570 through 071040574
071040627 through 071041125
081040001 through 081040667

Now that I am aware of the CPSC recall, I will only use a unit that does NOT have any of the abovementioned serial numbers. Once the product is installed, I will report the serial number used on the State Contractor's Self-Certification Form or by any other manner that deemed appropriate.

Thank you,

Name.....

Signature.....

Date.....